

VILLAGE OF CAPE VINCENT  
P.O. Box 337  
Cape Vincent, New York 13618  
(315)654-2533  
Voice and TDD Number is 711 or 1-800-662-1220

September 02, 2009

Advanced Business Systems, Inc.  
22811 Murrock Circle  
Watertown  
NY 13601

Dear Sirs:

I would like to take this opportunity to let you know that I am very pleased with the quality of service your company provides. We have always been able to rely on your flexibility and courteous service.

Information Technology Director, Jerry Loya, has consistently rendered invaluable assistance in aiding me to understand the technology of today. Richard Tarzia, Account Executive, visits the office at least monthly to advise the Village on new products and services.

We look forward to doing business with Advanced Business systems for years to come.

Sincerely,



Nancy Knapp  
Clerk/Treasurer

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