



STATE OF NEW YORK
DEPARTMENT OF LABOR
317 Washington St.
Watertown, NY 13601

January 29, 2002

Mr. Jim Christopher
Advanced Business Systems
22811 Murrock Circle
Watertown, NY 13601

Dear Jim,

Thank you again for providing the Sharp photocopier for use at last week's Stream International Informational Job Fair on January 22nd and 23rd. And I'd also like to extend our thanks to Chris for the outstanding service he provided during the job fair. I was pleased we had the opportunity to introduce Chris to Bryan Black, Stream International's Senior Human Resources Manager for North American operations.

The photocopier turned out to be a lifesaver for us. Turnout at the job fair far exceeded our most optimistic predictions and we literally had to make thousands of copies of job seeker survey forms and resumes. Without a reliable copier, we could not have served the thousands of individuals who attended the job fair. If at any point the Department of Labor can be of service to Advanced Business Systems, please feel free to contact me.

Yours truly,

A handwritten signature in cursive script that reads 'Jim'.

James M. Picunas, Manager
NYS Department of Labor
Employment Services Division