



Donald W. Rutherford
Executive Director

June 15, 2009

Advanced Business Systems
22811 Murrock Circle
Watertown, NY 13601

To Whom It May Concern:

We have been a satisfied customer of Advanced Business Systems for over 15 years. The LDC has purchased all of our equipment i.e. Kyocera-Mita copier, fax machine and paper shredder from Advanced and have been extremely pleased with the reliable, friendly service we receive. When we have a technical problem with a piece of equipment, we call and our service representative Dan Cross is here within hours! Supplies are always available there is no waiting for weeks to fill an order and they are delivered to our door.

Again we have been very pleased with the service and the representatives we have dealt with in the past including Chris Angello and Amy Kitch.

Sincerely,

A handwritten signature in red ink that reads "Kim S. Taylor".

Kim S. Taylor
Executive Assistant