

Citizens Against Violent Acts, Inc.
CAVA Rape Crisis and Counseling Center
20 East Main Street, Canton, N.Y. 13617
315-386-2761

Letter of Reference for Advanced Business Systems

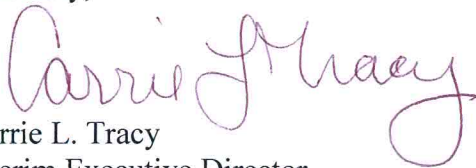
It is my pleasure to write this letter of reference for Advanced Business Systems of Watertown, New York. Being a small not-for-profit agency in St. Lawrence County, we are somewhat limited financially as well as geographically when it comes to our computer and copier needs. Advanced Business Systems has made those issues much easier for us!

They are always just a phone call away when we need assistance with our equipment, a quote for purchasing new equipment, etc. Friendly service is expected when working with outside agencies and businesses and friendly service is what we receive from Advanced Business. It ranges from the people who answer the phone when we need a service call, to the techs that visit the office to make repairs or perform maintenance, to the sales representatives that stop in with new products or offers.

Advanced Business Systems' tech staff is wonderful. Friendly, courteous and respectful of the important and confidential work we do here at our agency. They work quickly, but efficiently as not to tie up a computer workstation, copier, etc. for too long. They realize how valuable our work day is and we appreciate that immensely.

It is difficult in this day and age not to rely so heavily on technology. Even in our small agency, we would not be able to provide some of the services we do without the relationship we have with Advanced Business Systems. I would recommend their service, products and equipment to other agencies or organizations looking for a reliable, trustworthy supplier for your office technology needs.

Sincerely,



Carrie L. Tracy
Interim Executive Director