

*L.P. Thompson Insurance Agency, Ltd.*  
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June 12, 2009

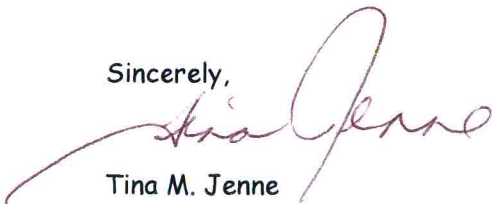
To Whom It May Concern:

This letter is to inform you of the wonderful service we have received in the past from Olon Rowe your service technician.

Every time he comes into our office he is very friendly and always asks if there has been any problems with our equipment. He is very efficient.

He has been very thorough with our equipment servicing.

Sincerely,



Tina M. Jenne  
Office manager